

## Annual Report 2008-2009



For positive living with  
HIV and AIDS...  
In and around Hertfordshire



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## Chair of Trustees Annual Report April 2008-March 2009

I know I say this every year as Chair, but it has indeed been another busy year within Herts Aid, but you will be pleased to hear that this will be the last year that you hear these words from me as I pass the mantle over to another who will take on the role of 'Chair of Trustees'.

As in previous years we have seen new trustees join our organisation and indeed seen one or two old faces leave. One such resignation is of a long-standing trustee, Councillor 'Mr Peter Ruffles' who has left due to an increase in the workload of his duties within the local council of Hertford and county council work. Peter's advice along with his many contacts has made him an invaluable member of our board over some considerable years and I take this opportunity to thank him for his part in making Herts Aid the success it is today.

Another Trustee who is no longer with us is Mrs Brenda Greenfield. Sadly Brenda died of cancer in August of 2008. Brenda was associated with Herts Aid for many years, initially as a volunteer, and later as a trustee. Brenda sat on the board for some years and was a great asset as the voice of reason, always making a valuable contribution on all subjects under discussion. She was also widely known and famous in this organisation for organising, preparing and the cooking of many lunches, both during the week and at weekends. Brenda will be and still is sadly missed by all concerned at Herts Aid from the trustees, staff and volunteers to all the service users and their families.

On a lighter note, our 'Theatre in Education' project entitled 'It won't happen to me', which was launched in September 2007, is going from strength to strength and in the future we are looking at filming this and producing a DVD for marketing and information purposes. Also doing well is our ITEXT messaging service where young people throughout Hertfordshire can text questions they have on their minds concerning matters such as sexual health and other issues and then receive answers/responses from our organisation.

'Clinic in a Box' project commenced in October 2008 and is a new joint venture introduced in partnership with The Crescent, and Brook. Three community-based clinics have been established to test under 25's for STI's such as Chlamydia as well as to offer full contraceptive services. A young persons outreach worker to support and promote the project as well as sexual health has also been employed.

Herts Aid and The Crescent hosted a very successful World AIDS Day conference on the 1<sup>st</sup> December 2008, which was attended by 97 delegates. The day included four guest speakers on a range of topics related to living with HIV, as well as 4 HIV positive speakers.

Herts Aid was very fortunate to be one of the two chosen charities for the Mayor of Hertford for 2008/9 and received £4,125.26 from the Mayor's Appeal Fund. We would like to thank Councillor Kim Darby for picking us as one of her charities, and for this very welcome addition to our funds.

On the whole all existing work that we undertake continues as before. An important part of this is our outreach work within the local HIV positive community and with a dramatic increase in our service user numbers this has created a heavier workload on our staffing resources, but as always they rise to the challenge.

I always like to finish by thanking all our volunteers who contribute an invaluable amount to the success of Herts Aid along with a big thank you to Suzanne Bannister, the Director and Angela Peacock, the Operations Manager and their team of staff who always work so hard to ensure the smooth running of all operations within our Charity.

### Plans for the Future

As usual we always seem to have a lot of irons in the fire so to speak with future projects and general things going on. We have set a date for a black tie 'Valentine's Ball' to be held on 13<sup>th</sup> February 2010 at Knebworth Barns (Knebworth House). It will be a large fundraising event and tickets will shortly be available to buy, so please show your support if you are able, by attending what will be a fun packed night out.

We also will be commencing a contract in June 2009 for a Young Person's Sexual Health and Conception service in Stevenage. This will involve employing an additional two members of staff, but I will leave Suzanne to fill you in on more details on this.

I look forward to still be associated with Herts Aid in the future and am sure it will continue to be a great success.

**Stephen Carter**

**Chair of the Trustees**



## Director's Annual Report April 2008-March 2009

Herts Aid is an HIV and Sexual Health Charity providing support, clinical and educational services in and around Hertfordshire. We achieve this by offering emotional and practical support, educational projects and community based clinics. We are a service user led organisation that is committed to ensuring a culture that is warm, inclusive and caring.

2008/9 has been a year of growth and change for Herts Aid. There are many achievements to note, and the dedication and hard work of the Trustees, staff and volunteers of Herts Aid have enabled these. I would like to take this opportunity to thank everyone for their ongoing commitment and for the part they have played both individually and collectively. The highlights of this year are the following:

- The introduction of the Clinic in a Box project which we deliver jointly with The Crescent and Brook
- The growth of our I-text service for Young People, providing anonymous and confidential text advice on issues around sexual health, substance misuse and other areas of concern
- Securing new funding and a three year contract for a Holistic Young Person's Sexual Health and Conception Service for Stevenage Locality, that will comprise of Theatre in Education, Training and mentoring Peer educators, and community based clinics.
- Securing an additional £42000 uplift from Hertfordshire County Council through the AIDS support grant, enabling us to employ an additional Outreach worker, and ensure that our budget for providing Client support continues and services can be maintained and improved.
- 3 additional staff members joining our staff team.
- Hosting a very successful World AIDS Day conference together with The Crescent.
- Becoming a placement site for Social Work students from The University of Hertfordshire, and having our first student (a Masters student) from January 2009 to July 2009.
- Being nominated as one of the Mayor of Herford's chosen charities.
- Securing additional funding from the PCT to help deliver the You're Welcome initiative.
- Beginning the process of becoming an Incorporated Charity, Limited by Guarantee.

Herts Aid's services have grown and diversified. A detailed breakdown of each service and the activity relating to it follows. For the size of our organisation and the number of staff, Herts Aid delivers a wide range of quality services.

As will become evident from the service description that follows, we have had a productive and successful year. Herts Aid is in a stronger, more secure position, and we are moving forward into 2009/10 with confidence. We are a fluid and developing organisation, responding to local need, PCT local and national sexual health priorities, and the social care needs of people living with HIV as per the guidance of the AIDS Support Grant. We are fortunate in having the financial backing and support of our two key statutory funders, the PCT and Hertfordshire County Council, as well as ongoing support from local community groups and companies such as The Rotary groups in Hertfordshire, GlaxoSmithKline and Gilead. On behalf of Herts Aid, I would like to thank them all for their ongoing investment and trust in our service.

Once again, I would like to thank the trustees, and in particular, Stephen Carter and Marie Davies, who as the Chair and Vice-Chair have given a huge amount of their time voluntarily and have been very supportive of me personally and to Herts Aid. I would also like to thank my staff team, who all contribute day after day towards making Herts Aid what it is: an organisation to be proud of.

**Suzanne Bannister**

**Director**

## HIV Support Services

We continue to offer a full range of services to anyone infected or affected by HIV/AIDS, including families and partners. Between April 08 and April 09, 3874 client interventions were completed, including volunteer's interventions. We have now adapted our database so that we can record not only the number of client interventions but also the time spent on each intervention. This will be implemented from January 2009. Service User Interventions were as follows:

### **Support Groups – 849 interventions (21.9% of total)**

(Includes Quality of Life Lunch, Men's & Women's Lunches)

Speakers at lunches included: Employment - returning to work (Shaw Trust) Criminalisation of HIV (THT) & Healthy Living (Peer led).

One of the key functions of support groups is the development of social networks, resulting in social capital. The key indicators of social capital include membership in formal and informal groups, trust, social participation and civic engagement, including volunteering. They directly point to the role of the voluntary and community sectors, and the way in which social capital is generated through membership, participation and volunteering. Good community relations have an economic as well as a social benefit.

Support groups have resulted in 100% of service users attending building friendships and relationships outside of Herts Aid, enabling them to maintain a healthy lifestyle and reducing stigma. Service users are able to collect the latest information booklets and publications relevant to living with HIV, thus ensuring they are better equipped and informed. Condoms and lubricant are readily available for collection at Herts Aid, and over 4000 condoms have been distributed.

### **Emotional Support – 675 interventions (17.4% of total) One-to-one support – 366 interventions (9.4% of total)**

Service users accessed support via the telephone, outreach support and appointments at Herts Aid on a range of issues affecting their wellbeing. This resulted in many service users maintaining health and treatment, reducing feelings of isolation, relieving anxiety and stress, improving health and wellbeing reducing the need for accessing medical services and gave assurance to service users that someone is available to talk to them and listen whenever the need arises. (A 24 hour emergency number is available)

Herts Aid provided an outreach service to HMP The Mount in Hemel Hempstead, which was accessed once a month by 3 HIV positive inmates. This ensured they were able to have access to information about treatment, free access to condoms and emotional support on an ongoing basis.

### **Immigration – 240 interventions (6.1% of total)**

Support with immigration issues included: six service users secured NASS support relieving destitution, homelessness and poverty. This minimises the potential public health risks by ensuring their basic needs are met instead of resorting to illegal activity or other activity that may pose a risk to public health. During this year, ten service users were granted leave to remain in the UK securing the right to work and live independently and contribute to society.

We have developed a good working relationship with the Brixton Refugee Centre enabling expert advice and support for service users. 25 service users received one to one consultations with them.

### **Onward referrals – 184 interventions (4.7% of total)**

Ten service users have been referred to the CMHT (Community mental health team) and are in receipt of ongoing support from both organisations in partnership. Five female service users were taken into women's refuges following domestic violence. Herts Aid provided the referral and assisted each one to flee the home. We also provided follow up support in partnership with the refuge- all women had one or more children. Three service users were referred to local organisations for support regarding drug and alcohol dependency and misuse. Herts Aid continues to work alongside these organisations to support service users ensuring they have the best possible chance of recovering from their addictions.

## **Financial Support –438 interventions (11.3% of total) & Herts Aid Hardship Grants- 44 interventions (1.1% of total) (Includes grant applications to other agencies)**

Herts Aid provided 44 hardship grants to service users suffering from financial crisis, 32 of whom had young children who would have been directly affected. We act as a referring agent for other organisations including: Crusaid, Children with AIDS Charity (CWAC), Stevenage Community Trust, and Hertfordshire Community Foundation.

Financial assistance for clients in poverty ensures they are able to meet their basic needs, such as regular meals, enabling them to adhere to their medication and in many cases maintains their home environment in times of crisis preventing homelessness, depression, destitution and ill health resulting from stress.

## **Medical/Health-428 interventions (11% of total)**

100% of service users accessing support from Herts Aid have maintained treatment adherence. Relationships with clinical providers have been maintained and strengthened by outreach activities and regular service user consultations, ensuring any medical or behavioural change is highlighted and acted upon without delay. Five service users were prevented from needing hospital admission as a result of this. The patient voice and service users experience of clinical services in Hertfordshire is regularly canvassed and fed into the clinical network group for sexual health & HIV in Hertfordshire. Four service users are trustees of Herts Aid and ensure the board of trustees are kept abreast of epidemiological advances in HIV. Annual service user reviews include questions relating to their experience of local medical services which are then collated and fed back to the relevant parties. 60 clients were consulted in 2008/9.

## **Housing/Benefits/Advocacy- 246 interventions (6.4% of total)**

Service users are assisted and encouraged to maintain financial independence and are supported in accessing benefits during times of ill health. Housing was secured for twelve service users during this year, who were potentially homeless. Herts Aid advocated on behalf of service users with a range of local authorities, housing providers, social services, schools, colleges, churches and faith groups enabling them to live independently within the community and exercise their statutory and human rights. Seven service users were supported with employment issues resulting in their continued employment and equipping them with knowledge of their rights under the Disability Discrimination Act.

## **Therapies/Counselling - 59 interventions (1.5% of total)**

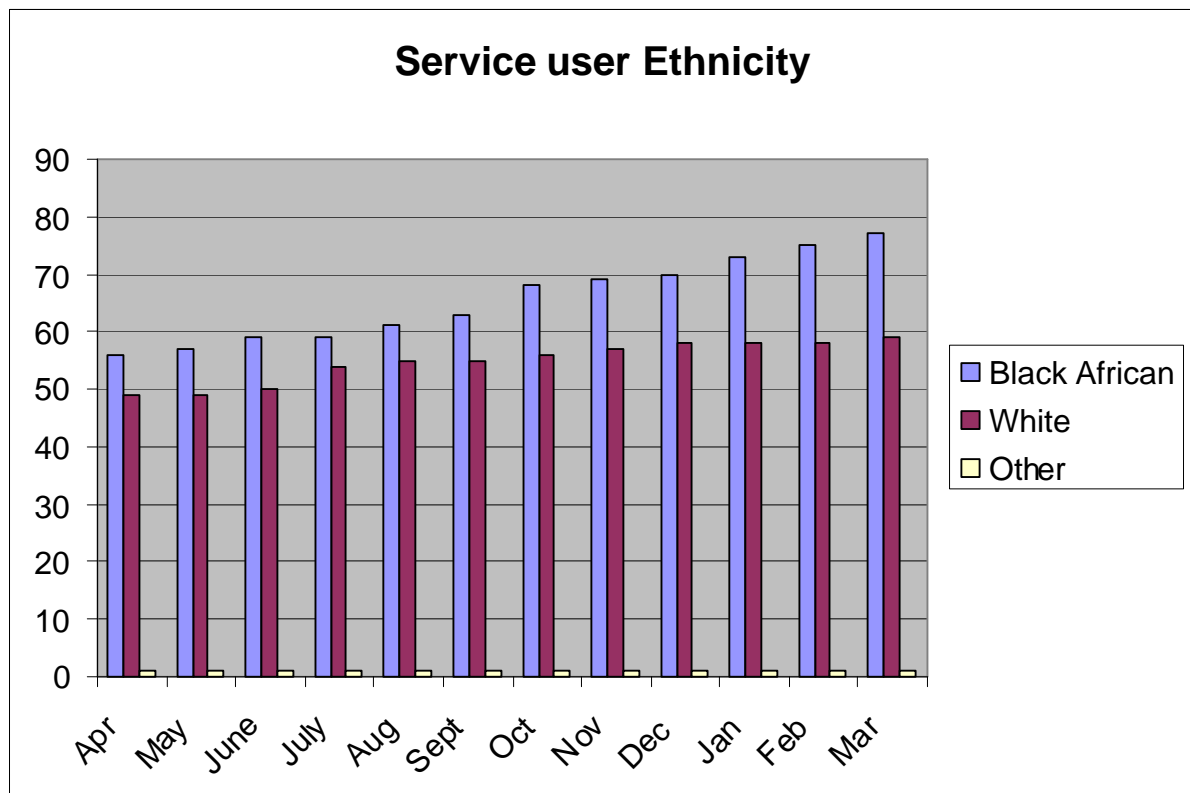
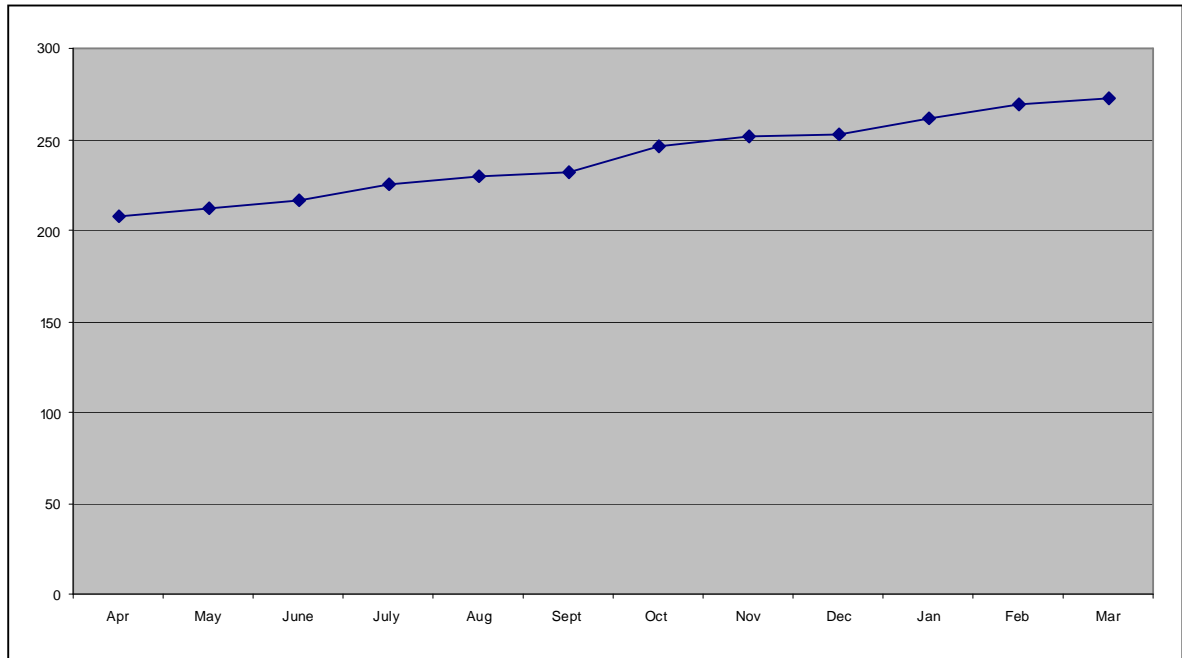
Nine Service users received counselling from BACP registered counsellors to support them in coming to terms with their diagnosis and enable them to disclose to partners. Eleven Service users were also able to access six sessions of complimentary therapies to assist with managing side effects from medication, stress, anxiety, depression and immune function. All service users reported a positive impact from complimentary therapies.

## **Transport - 345 interventions (8.9% of total)**

Public transport links in Hertfordshire are poor, resulting in many service users not being able to access social support networks. Herts Aid provides a transport service using trained volunteers and staff to bring people from across Hertfordshire to our support groups. This reduces isolation, stigma and discrimination. Hard to reach groups, such as the Black African community, are often unable to attend support groups for financial reasons. Herts Aid's transport service enables them to access support on a regular basis as well as meeting other service users who live in their area creating external networking and support.

## SERVICE USER BREAKDOWN

Service user numbers rose from 208 to 273 this year and at present 137 are positive. Of these, 67 are female, 66 male and 4 are children.



## Health Promotion and Education Services

Our theatre in education production "It Won't Happen to me" represents the largest component of the Educational services. Between April 08 and April 09, 2100 young people attended a performance. In addition, we provided Health Promotion/STI prevention talks to a further 594 young people and 110 professionals.

As a result of watching the play:

48% of young people said they would now be able to cope better with peer pressure.

26% said they would now use a condom when having sex, when they may not have done so before.

59% were better informed about sexually transmitted infections.

33% would reduce the amount of alcohol they would consume to reduce risky decision making.

Feedback continues to be extremely positive from both students and teaching staff. Herts Aid offers an ongoing support service to schools and colleges and we have been invited to return to several schools we have worked with as the pupils and staff found it so beneficial. "It won't happen to me" was also featured in "Inform" magazine, which is a magazine issued by Herts County Council and is distributed to all schools in Hertfordshire.

### Feedback from Students includes:

*"Other schools should get it! It is really good! It's fun and interesting!"*

*"It really engages you and gives you info on STI's".*

*"It is a worthwhile experience-a better way of learning".*

*"I do know friends who lost their virginity early, so I could relate to the characters easily".*

*"I have learnt that if you do not have safe sex you can catch STI's easily".*

*"Other schools should show this play as you learn loads".*

*"Learning through drama is definitely more interesting-it gets you more involved and makes you think".*

*"I learnt always to use a condom and don't feel pressured into anything you don't want to do".*

### World AIDS Day Conference – 1<sup>st</sup> December 2008

As part of our collaborative working with The Crescent Support Group, we organised a Conference at The Fielder Centre, Hatfield on 1<sup>st</sup> December 2008. (World AIDS Day). The Conference highlighted the issues of living with HIV in Hertfordshire, as well as concentrating on the social, medical and mental health issues associated with an HIV diagnosis. It was attended by 97 delegates, including Social Services, CSF, Hertfordshire Constabulary, and other organisations.

Cllr Kim Darby, Mayor of Hertford, opened the Conference. The morning session comprised of three main speakers: Dr Sasikala Rajamanoharan, Consultant Physician in GUM/HIV, Roy Brazington, Mental Health HIV Nurse Specialist and Robert Fieldhouse, Body Positive North West. We then heard four moving testimonials by positive speakers from both organisations, about the realities of living with HIV. The afternoon session included workshops and a plenary panel. Feedback was very positive and it has proven to be an extremely worthwhile event.



(L-R) Suzanne Bannister-Manager Herts Aid, Alison Begley-Project Manager The Crescent, Cllr Kim Darby-Mayor of Hertford, Richard Howitt MEP, Cllr Sally Newton-Trustee of Herts Aid, Dr Sasikala Rajamanoharan, Consultant Physician in GUM/HIV

# I-TEXT

Itext continues to be well utilised and provides a safe, anonymous way for young people to access information that they may feel unable to ask for in person or by telephone

Itext information and cards were given to young people at every production of "It won't happen to me" and at every health promotion event. We received the highest number of texts in one month to date in November 2008, with 163 texts received. The I-text service has proved to be a useful and cost effective way of imparting information to young people. The entire service has cost just £1.47 per query, and during 2008/9, 555 texts were answered.



Examples of texts received are:

"My friend had sex when she was drunk and didn't use a condom. She is 13, what should she do?"

"Is it illegal to have sex with my girlfriend? She is 15 and I am 18"

"Should I use a condom for oral sex in case I get STI's?"

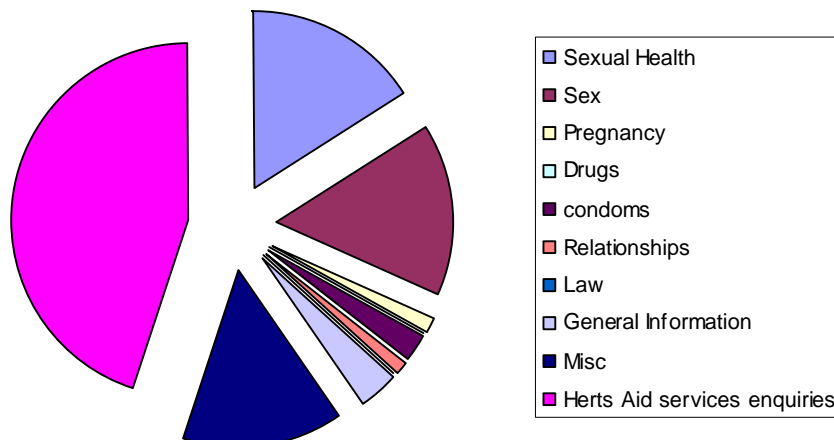
"I didn't take my pill when I should have. Can I get pregnant?"

"Where can I get tested for Chlamydia in Hemel Hempstead"

"How do you know when u r ready 4 sex?"

"How do you get free condoms?"

Information has been given on a range of issues including access to condoms, emergency contraception, pregnancy testing, relationships and peer pressure. 81 young people were referred to specialist services for treatment and support. 53 young people said they would change behaviour as a result of information given.



## Clinic in a Box

The Clinic in a Box service commenced in October 2008 and has run in the three designated sites: Ware College, Hemel Hempstead One-Stop Shop and University of Hertfordshire, Hatfield. Two of the three sites have shown increased activity.

A Young Person's Outreach Worker was employed solely for this project, and has carried out 1490 interventions. These include Sexual Health/STI talks, distributing leaflets and information, talking to young people at college awareness days, conducting surveys and Chlamydia screening, and distributing condoms and safer sex messages.

He has also undertaken some outreach activity at Young People's events, such as BoxMoor Music Festival, and Westmill Farm festival. In addition he has been interviewed on HertBeat Radio station. The Young Person's Outreach worker has undertaken 294 Chlamydia screens in addition to the C-screens undertaken by the clinics.

### Summary of Activities:

	Hemel Hempstead	Ware College	Hertfordshire University
<b>October-December 2008</b>			
Total Interventions	60	82	100
Chlamydia Screening Tests (In clinics)	10	10	19
Chlamydia Screens-Outreach Worker			
Contraception	16	24	32
Emergency Hormonal Contraception	2	3	4
Pregnancy Tests	3	15	6
Termination of Pregnancy	0	0	0
<b>January – March 2009</b>			
Total Interventions	101 (40% under 15 years old)	231	155
Chlamydia Screening Tests (In Clinics)		14	11
Chlamydia Screens-Outreach Worker	100	84	
Contraception	34	36	30
Emergency Hormonal Contraception	3	3	8
Pregnancy Tests	4	4	9
Termination of Pregnancy	0	0	1
<b>April –June 2009</b>			
Total Interventions	167	198	62
Chlamydia Screening Tests (in clinics)		11	7
Chlamydia Screens – Outreach Worker	110		
Contraception	76	66	19
Emergency Hormonal Contraception	7	6	4
Pregnancy Tests	9	13	5
Termination of Pregnancy	1	0	

As a result of this project, young people's access to contraceptive and sexual health services has improved, with 438 Young People benefiting from the service. (40% of the Young people accessing the Hemel Clinic have been under the age of 15). Young people's knowledge of STIs, contraception methods, and the risk of STIs and conception has improved. 376 Young People were screened for Chlamydia, and 333 have accessed contraception. 58 Pregnancy tests have been undertaken, including 1 termination. Young people have been supported to develop the skills and attitudes necessary to delay early sex. 325 Young People have been given contraceptive services, and 40 have received Emergency Hormonal Contraception. **95% of users have been very satisfied with the service provided.**

## Reference and Administrative information

FOR THE YEAR ENDED 31 MARCH 2009

**CHARITY NAME:** Herts Aid

**REGISTERED CHARITY NUMBER:** 1024324

**PRINCIPAL OFFICE:** York House  
45 Baldock Street  
Ware  
Herts  
SG12 9DH

**TRUSTEES:** Stephen Carter (Chairperson)  
Marie Davies (Vice Chairperson)  
Brenda Greenfield (Passed away 15/8/2008)  
Peter Ruffles (resigned 27/10/08)  
Jean Day (resigned 9/8/2008)  
Griselda Kumordzie Broun (Treasurer)  
Eni Bankole-Race  
Sally Newton  
Clive Duffey (elected 13/11/2008)  
Robert Longworth (elected 13/11/2008)  
Mercy Rufuse (elected 13/11/2008)  
Joe Robertson (Resigned 03/03/2009)

**MANAGEMENT:** Suzanne Bannister (Manager)  
Angela Peacock (Deputy Manager)

**CHARITABLE EMPLOYEES:** Stephen Adair-left 30/5/08(Outreach Worker)  
Helen Street –joined 23/4/08)(Outreach Worker)  
Samantha Marriott- joined 1/10/08(Outreach Worker)  
Stephanie Mawbey-joined 5/1/09(Administrator)

**AUDITORS:** Cook and Partners  
Chartered Accountants and Registered Auditors  
Manufactory House  
Bell Lane  
Hertford  
Herts,  
SG14 1BP

**BANKERS:** Lloyds TSB  
1 Bircherley Street  
Hertford  
Herts

# HERTS AID

## STATEMENT OF FINANCIAL ACTIVITIES

FOR THE YEAR ENDED 31 MARCH 2009

	<u>Unrestricted</u>	<u>Restricted</u>	<u>2009</u>	<u>2008</u>
	<u>Funds</u>	<u>Funds</u>		
<b><u>INCOMING RESOURCES FROM GENERATED FUNDS</u></b>				
<b>Voluntary income</b>				
Grants received - General	186,785		186,785	152,451
- Chlamydia		53,879	53,879	
Donations & other funds raised	8,152	2,050	10,202	6,830
	<b>194,937</b>	<b>55,929</b>	<b>250,866</b>	<b>159,281</b>
<b>Activities for generating funds</b>				
Fund raising activities	8,348		8,348	10,475
<b>Investment income</b>				
Interest & dividends received	3,674		3,674	4,733
<b>TOTAL INCOMING RESOURCES</b>	<b>206,959</b>	<b>55,929</b>	<b>262,888</b>	<b>174,489</b>
<b><u>RESOURCES EXPENDED</u></b>				
<b>Costs of generating funds</b>				
Promotional expenses	364		364	4,439
<b>Charitable activities</b>				
Grants Expended - YPSMG	3,600		3,600	
- Chlamydia		25,317	25,317	
- General	12,750		12,750	
Theatre performance costs		2,600	2,600	4,300
Computer expenses	3,474		3,474	4,453
Discretionary fund	3,305		3,305	2,638
Volunteer expenses & training	1,856		1,856	593
Literature & subscriptions	503		503	343
Client support & training	5,340		5,340	6,814
Therapy & practitioners' fees	2,051		2,051	2,150
Staff costs	18,479		18,479	23,417
<b>Overhead and support costs</b>	<b>129,338</b>		<b>129,338</b>	<b>88,708</b>
	180,696	27,917	208,613	133,416
<b>Governance costs</b> Trustees insurance	340		340	1,201
Audit fees	1,381		1,381	823
Overhead and support costs	32,336		32,336	22,177
	34,057		34,057	24,201
<b>TOTAL RESOURCES EXPENDED</b>	<b>215,117</b>	<b>27,917</b>	<b>243,034</b>	<b>162,056</b>
<b>NET INCOMING RESOURCES BEFORE OTHER RECOGNISED GAINS</b>	<b>(8,158)</b>	<b>28,012</b>	<b>19,854</b>	<b>12,433</b>

	Unrestricted Funds	Restricted Funds	2009	2008
<b>NET INCOMING RESOURCES BEFORE OTHER RECOGNISED GAINS</b>	(8,158)	28,012	20,404	12,433
Revaluation of investments	(9,730)		(9,730 )	(6,592)
<b>NET MOVEMENT IN FUNDS IN THE FINANCIAL YEAR</b>	(17,888)	28,012	10,124	5,841
<b>FUNDS BROUGHT FORWARD</b>	104,143	6,069	110,212	104,371
<b>FUNDS CARRIED FORWARD</b>	<b>£86,255</b>	<b>£34,081</b>	<b>£120,336</b>	<b>£110,212</b>

## BALANCE SHEET AT 31 MARCH 2009

	Unrestricted Funds	Restricted Funds	2009	2008
<b>FIXED ASSETS</b>				
Tangible assets				
Investments	35,113		35,113	44843
<b>CURRENT ASSETS</b>				54
Debtors and prepayments				
Cash at bank and in hand	55,259	34,081	89,340	£68507
	55,259	34,081	89,340	68,561
<b>CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR</b>	4,117		4,117	3,192
<b>NET CURRENT ASSETS</b>	51,142	34,081	85,223	65,369
<b>TOTAL NET ASSETS</b>	<b>86,255</b>	<b>34,081</b>	<b>120,336</b>	<b>£110,212</b>
<b>FUNDS OF THE CHARITY</b>		34,081	34,081	6,069
Restricted funds				
General fund	86,255		86,255	104,143
<b>TOTAL CHARITY FUNDS</b>	<b>86,255</b>	<b>34,081</b>	<b>120,336</b>	<b>£110,212</b>

## Acknowledgments

**Herts Aid would like to thank all our funders/sponsors for their support during 2008/9, including:**

Hertfordshire PCT's  
Herts County Council  
Crusaid  
Children With AIDS Charity  
Youth Opportunities Fund  
Young peoples Drug and Alcohol Substance Misuse Team  
Amwell & Shires Rotary Clubs

**We would also like to thank all organisations with whom we have worked in 2008/9:**

The Crescent Support Group  
Positively Women  
Positive East  
Women's Counselling Service (Hitchin)  
Ensuring Positive Futures  
The CAB  
Herts Probationary Service  
Hertfordshire Police  
Herts Health Action with The Homeless  
Immigration Advisory Service  
Rethink  
Turning Point  
Broxbourne, Welwyn & Hatfield and Stevenage voluntary Sector organisations  
Crusaid  
Children with AIDS Charity  
Terrence Higgins Trust  
Elton John AIDS Foundation  
Hertfordshire Convalescent Trust  
Hertfordshire Community Trust  
NAM  
Sexual Health Clinics: Woodlands, Hertford County, Galen House, North Middlesex Hospital, The Chelsea & Westminster  
Hospital, Mortimer market, Barts and St Mary's Paddington, Royal Free Hospital.

Glaxo Smith Kline (WARE)  
Hertfordshire Social Services  
Hertfordshire Sheltered Housing  
Children Schools & Families  
Adult Care Services  
Brixton Refugee Service  
Hertfordshire PCT's  
Brook  
Connexions







## **Herts Aid**

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**[www.hertsaid.co.uk](http://www.hertsaid.co.uk)**

